

Web Infocom Services Pvt Limited
Company Profile



Leading Xerox Service Provider in NCR

Largest stockiest of Xerox spares & toners

Leading sub-distributor of Xerox equipment in North India



Company Profile

Web Infocom is the leading Authorised Xerox Service Provider in Delhi NCR region, having a pool of trained, skilled and Certified Engineers to ensure best in class service, stocking all commonly used parts, toners etc to ensure minimum downtime.

Web Infocom does not serve as just any other vendor but functions as a part of your team to offer innovative product solutions at lower costs thru our experience of having served wide variety of customers of all sizes.

The company was established as Web Communications in 1994 by a group of professions headed by Mr. Baldev Singh an engineer from Delhi College of Engineering. His endeavor was to provide after sales service support for the latest technologies entering into India at that time. This was sorely lacking and Mr. Singh has focused his attentions on this area.

He has partnered with global leaders and Web Infocom is now an acknowledged leader in Delhi NCR region for sales and service support for office automation products.

Why Us?

- **Trained, skilled and Certified Engineers**
- **Largest stock of equipment and spare parts**
- **Over 15 experience in service industry**
- **Focussed & Professional management**
- **Long partnerships with Global leaders**
- **Wide Range of Product Offerings to suit specific requirements**

Service Policy

Reliability: Ability to perform the promised service dependably and accurately.

Responsiveness: Willingness to help customers & to provide prompt service.

Assurance: Knowledge and courtesy of employees and their ability to convey trust and confidence.

Empathy: Care & individualized attention to customers.

Vision Statement

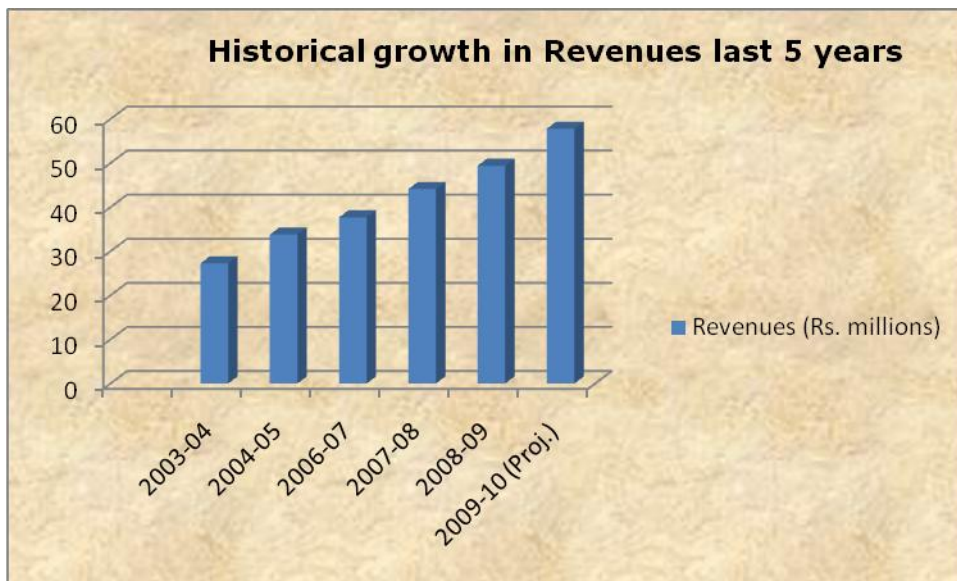
To be the number one service provider in Delhi NCR for Office Automation products, delivering outstanding quality, service and value, driven by the integrity, teamwork, and innovation.

Quality Statement

Our overriding objective is to be the service provider of choice to our customers. We will think for our customers, with our customers, and like our customers. Their problems will be ours to anticipate and to solve, seamlessly, painlessly, and profitably.

Everything we do, everything we strive towards, shall be conditioned and driven by our compulsive and overwhelming desire to give our customers the very best.

Consistent Growth....



Personnel 75 & growing...
Service personnel (technical) 40
Non technical 15

Marketing/ customer service 10
Support staff 7

Major Activities

- Authorised Franchisee of Xerox for SOHO Products
- Authorised Business Partner for Xerox for MFDs
- Authorised Business Partner for Xerox for Photocopiers.
- Epson Authorised Service Centre for Projectors, Large Format Printers

Contact Us

Head Office: 307, Sheetla House, 73-74,
Nehru Place, New Delhi-110019
Phones: **+91 11 64562300, 32412300, 41032300,**
+91 9818479746, 9871933800, 9811119460
Email: webinfocom@hotmail.com